

2012-2013 Annual Review



Barnardos
Australia

**We
believe
in
children.**

**Australia's leading child
protection charity for more
than 130 years**

Statement of Reconciliation

Barnardos Australia acknowledges Aboriginal and Torres Strait Islander people as the traditional custodians of Australia. We also acknowledge the past and commit to working with Aboriginal and Torres Strait Islander people to achieve:

“A united Australia which respects this land of ours; values the Aboriginal and Torres Strait Islander heritage and provides justice and equity for all”. (Vision of the Council of Aboriginal Reconciliation).

We recognise Aboriginal and Torres Strait Islander people as the first Australians, with unique cultures, languages and spiritual relationships to the land and seas. We are strongly committed to improving the lives of children and young people and to uphold the rights of Aboriginal and Torres Strait Islander children to be cared for within their own communities and remain connected to their families, communities and culture.

Barnardos is committed to the Operating Principles of the agency, that is, keep the child and young person central, strengthen families, relate respectfully, value people’s knowledge, pursue social justice and be persistent for change.

We will:

- Develop policies and deliver services that are appropriate and relevant to meet the needs of Aboriginal and Torres Strait Islander children, young people, families and communities in conjunction with Aboriginal and Torres Strait Islander staff.
- Work in positive and practical ways with Aboriginal and Torres Strait Islander communities to achieve generations of success for Aboriginal and Torres Strait Islander children, young people, families and communities.
- Promote and raise awareness of Aboriginal and Torres Strait Islander issues within the Organisation and in the broader community.
- Commit to our Aboriginal and Torres Strait Islander Employment Strategy Plan.
- Demonstrate leadership in reconciliation for the Organisation; reconciliation means working in a meaningful and respectful way with Aboriginal families and communities. It is a commitment of our Organisation to work in collaboration and partnership with Aboriginal and Torres Strait Islander people, organisations and communities.

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We believe in pursuing social justice and being persistent for change.

Message from our Chair and CEO

Barnardos Australia is one of Australia's leading child protection charities. We believe in the child's right to be safe in their home and provide services to assist families to keep children safe. We provide high quality foster care services, support youth and advocate for increased life opportunities for children to ensure their safety. We are delighted that of the 136 key actions that framed our Corporate Plan, 67% were on track and 16% have been achieved or exceeded. This is particularly pleasing given the complexities of our work.

Last year, our staff, carers and volunteers worked directly with children and young people across 107 tailored programs and services. We know each and every one of those children as individuals. We know each face, each story – and all too often the trauma and horror they have witnessed. These children deserve opportunities – they are our future.

In 2012-2013 we saw significant increases in our work due to the transfer of foster care from the Department of Family & Community Services to non-government agencies, as recommended by the Royal Commission into Child Protection headed by Justice James Wood.

Barnardos negotiated a new contract for foster care in NSW with a priority on open adoption. Our focus is on adoption of children under the age of five. We finalised 15 open adoptions and were working actively on a further 21 children's cases and the number is growing during the year. We want children to have certainty. Families provide support for life and open adoption ensures that children also know their past.

Overall, we saw a 28% increase in funding. We now have on the ground support in 38 locations across NSW and the ACT.

Child protection demands a strong risk management framework and professional practices. Our growth has led to increased staffing while continuing our culture of high quality standards. As many of you know, we believe in improving life chances and the future for Aboriginal children. We work with Aboriginal communities to support their capacity to develop their own services. This is especially vital in out-of-home care services delivery because of Australia's history of the stolen generation. In addition, we provide support to Aboriginal families, in both Sydney and western NSW.

During the year, the Royal

Commission into Institutional Responses to Child Sexual Abuse focussed everyone on the need for child safe organisations. Our investment in MyStory is critical to our practice and influences the broader child welfare sector. MyStory fulfils our commitment to safety for every child.

Thank you to our staff for the quality, creativity and flexibility of their efforts to assist children, families and communities. Our particular thanks go to the NSW, ACT and Federal Governments who have funded and partnered with us to support children and to the many donors and supporters who make it possible for us to give children and young people the level of care they deserve.



Louise Voigt
CEO, Barnardos Australia



Gabrielle Trainor
Chair, Barnardos Australia

We believe in measuring our impact and performance.

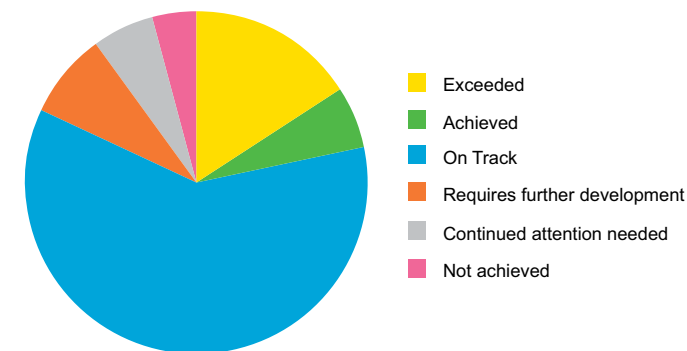
Tracking our performance

The 2011-2014 Barnardos Australia Corporate Plan, developed in consultation with Barnardos staff, was endorsed by our Board of Directors in March 2011. Every year, we report on how we are tracking in relation to achieving the goals set against the four key result areas detailed in the plan.

Our Year Two update showed our steady progression towards the results we seek to achieve. Two years into our three-year corporate planning cycle, 83% of our key actions (111 out of a possible 134) are on track or have been achieved or exceeded.

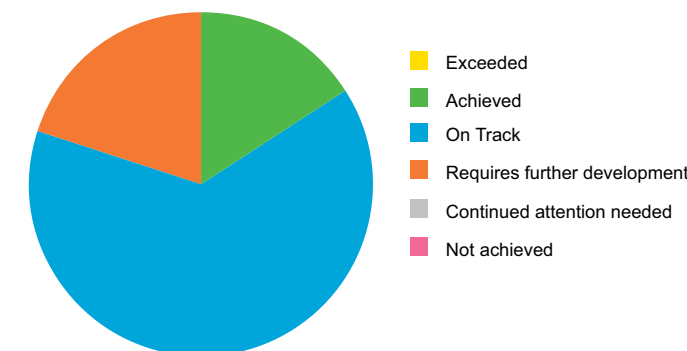
Key Result Area No. 1 Children live in safe and stable families

82% of our key actions (42 out of a possible 51) have been achieved, exceeded or are on track.



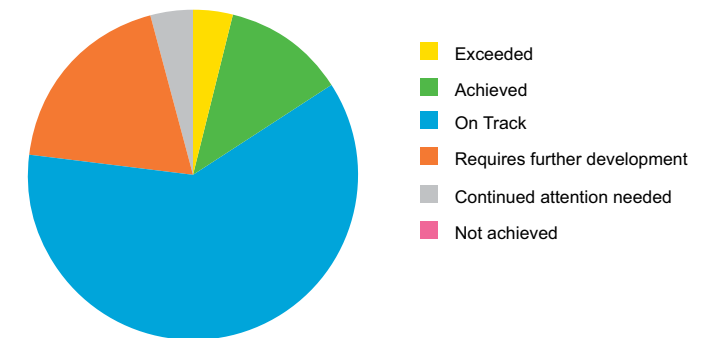
Key Result Area No. 3 Children and young people connect with their communities and have high quality services

80% of our key actions (20 out of a possible 25) have been achieved or are on track.



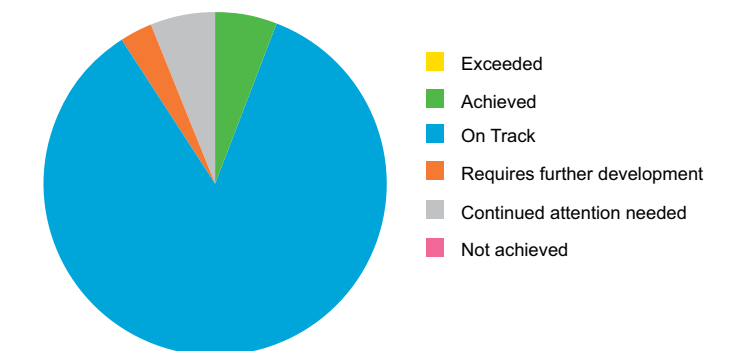
Key Result Area No. 2 Children and young people reach their potential

77% of our key actions (20 out of a possible 26) have been achieved, exceeded or are on track.



Key Result Area No. 4 Barnardos will continue to meet the requirements of children and young people in need into the future

91% of our key actions (29 out of a possible 32) have been achieved or are on track.



Barnardos by numbers.

A snapshot of 2012-2013.



6989
Children
helped
directly
through our
programs.



750 Active
Barnardos
Australia
carers.



6199
Children
supported
through our
preventative
programs.



789 Children
placed in out
of home care
with us.



102
Programs
and services
delivered.



36 Active
and finalised
adoptions
through our
Find-a-Family
program.



6310
Australian and
New Zealand
children
assisted
through
Max e Grants.



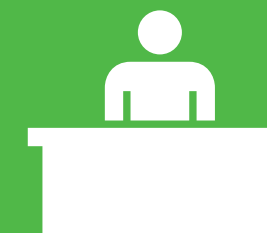
669
Volunteers.



1762 'At risk'
young people
supported
through our
Streetwork
program.



38 Physical
Barnardos
Australia
locations in
operation.



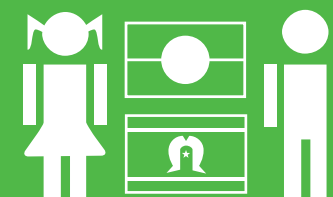
480
Barnardos
Australia
employees.



76 Young people leaving
juvenile detention
intensively supported
through our Post Release
Options program.



375 Barnardos
Australia
welfare staff
(nearly 80% of
our workforce).



153 Children aged 5
to 12 years supported
through our Indigenous
Learning Centre program
(90% Aboriginal or Torres
Strait Islander).



\$4.9m
Raised
through
fundraising.



Over
\$45m+
spent on
direct welfare
programs and
services.

Leading the way in child protection & welfare practice

Improving systems to ensure child safety: MyStory

As a leader in child protection, Barnardos is responsible for bringing to Australia guided practice systems that are informed by current research and supported by best practice standards at both a state and national level¹.

MyStory is Barnardos' ongoing investment in the future of children: a flexible, user-friendly online system that guides caseworkers to consider important tasks that assist in keeping a child safe and well cared for. It captures the life story of every child in our care as they grow up.

Recording and tracking key information about all areas of a child's life is essential for meeting unique needs as well as providing informed individualised planning decisions. MyStory guides caseworkers to answer key aspects of these questions before a placement starts to ensure every child's complex needs are appropriately matched to a suitable carer.

MyStory will eventually combine Barnardos' best practice case management systems - the Looking After Children system (LAC) and Supporting Children And Responding to Families system (SCARF) - into a single fluid system. It means caseworkers can spend more time with children and families and tracks every relationship between every child and adult within our organisation. Caseworkers are

even able to access and modify records on the road.

This improved case management system will help us achieve longer-term, more stable placements and better quality of care and outcomes for children in our care.

¹ MyStory will meet the National Standards for Out Of Home Care, and the requirements set down by the New South Wales Office of the Children's Guardian, alongside other industry standards.

Groundbreaking adoption study overseen by Professor Harriet Ward CBE

In March 2013, Barnardos and the University of New South Wales (UNSW) jointly hosted a visit from Professor Harriet Ward of Loughborough University to launch research undertaken by Professor Elizabeth Fernandez of the UNSW School of Social Sciences. Professor Fernandez' research (Accomplishing Permanency: Reunification Pathways and Outcomes for Foster Children) was carried out in collaboration with the Barnardos' Temporary Family Care programs.

Discussions with Barnardos' Chief Executive, Louise Voigt, led to the decision to undertake a longitudinal study on the outcomes of adoption from Barnardos' NSW Find a Family over the past twenty years. The study will look at the education, identity, health, relationships and preparation for independent living of Barnardos' children who were adopted over the period. There is no local, and very little international, research in the area.

The study will be conducted jointly by Principal Adoption Officer Lynne Moggach and Dr Susan Treggale, Senior Manager Program Services. It will be overseen by Professor Ward, who has over 20 years' experience as a research director and field researcher, an adviser to policymakers and service providers, and as a social work practitioner. She was awarded a CBE for services to children and families in the 2012 Queen's Birthday Honours List.

Royal Commission into Institutional Responses to Child Sexual Abuse

In January 2013, Her Excellency Quentin Bryce, Governor-General of the Commonwealth of Australia, appointed a six-member Royal Commission to investigate Institutional Responses to Child Sexual Abuse. The Royal Commission will inquire into how institutions with a responsibility for children have managed and responded to allegations and instances of child sexual abuse.

It will investigate where systems have failed to protect children,

and make recommendations on how to improve laws, policies and practices to prevent and better respond to child sexual abuse in institutions.

We responded to the three relevant issues papers solicited from June on and will continue to provide feedback and information to support the Royal Commission in its inquiries as required.

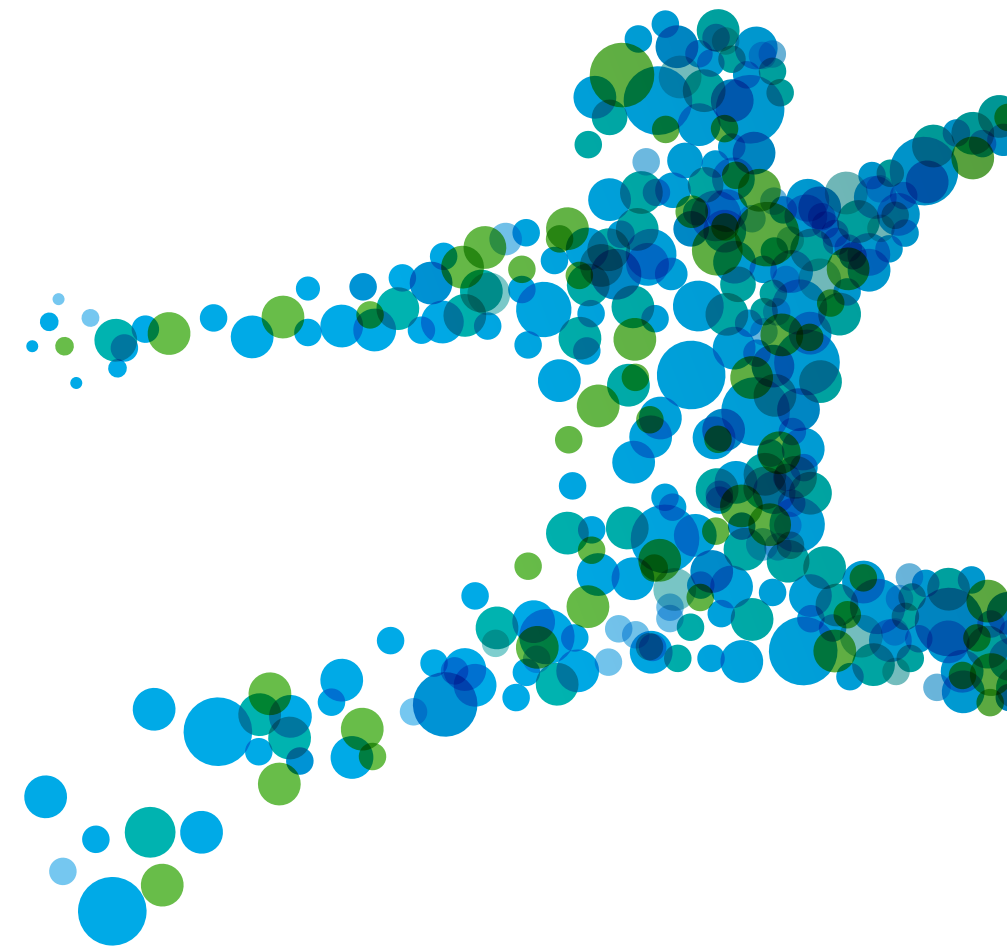
Royal Commission Issues Papers

- Issues paper 1: Working with Children Check.
- Issues paper 2: Towards Healing
- Issues paper 3: Child Safe Institutions
- Issues paper 4: Sexual Abuse of Children in Out-of-Home Care

Barnardos Australia's submissions can be viewed at:
www.barnardos.org.au and www.childabuseroyalcommission.gov.au

2012-2013 MyStory highlights

- Phase 1 of MyStory was successfully implemented throughout Barnardos giving us an agency-wide Referral, Registration and Closure process.
- The roll out of Phase 2: Out of Home Care Tools in MyStory is due to be released throughout Barnardos as a pilot on 2nd December 2013.
- The trial of the new OOHC Assessment Records and process for MyStory resulted in increased participation of both children and carers.
- Microsoft showcased the MyStory application at national and international forums as an exceptional example of how technology can be used to make a meaningful difference.



Creating safe and stable families

Key Result Area No. 1 Children live in safe and stable families

82% of our key actions (42 out of a possible 51) have been achieved, exceeded or are on track two years into our three-year corporate planning cycle.

We worked closely with the NSW Government over the past year to increase the number of children placed in safe, stable and loving homes.

Transitioning: the right step forward

March 2013 marked one year since the beginning of the NSW Government's transition of statutory out-of-home care (OOHC) service delivery to the non-government sector (NGO).

We believe the NSW Government's commitment to helping vulnerable children and families through the transition ensures that children's safety and rights are put first. This transition has contributed to major changes to Barnardos' working environment this year. We have supported and worked closely with the government during the transfer and will continue to do so in the best interests of the child.

In the first year of transition, 2,300 children and young people, now removed from risk of abuse or neglect, were transferred into NGO managed foster care, residential care or adoption programs. The ongoing transfer and placement of children and young people with NGOs will free up Community Services to focus on its statutory role in child protection and keeping children safe.



Barnardos children pose for the camera on a day out

Breaking the cycle of abuse and neglect for Baby Jack

Deep and persistent disadvantage contributes to the continuation of neglect and abuse and we work to break that cycle through support, education and care.

Born seven weeks premature, severely underweight and with an umbilical hernia, Baby Jack's teenage parents needed support from the moment he was born.

“Disadvantage contributes to the continuation of neglect and abuse and we work to break that cycle through support, education and care.”

Baby J's parents were under the guardianship of the Minister themselves as children and were homeless with no stable family support when he was born. Baby Jack's father's history of violent behaviour was also extremely concerning and posed a serious threat to Baby Jack's safety.

Barnardos staff supported Baby Jack and his parents from his birth and when he was healthy enough and discharged from the hospital, Baby Jack went into the care of a Barnardos foster carer. Regular contact visits between Baby Jack and his parents were organised and his parents were helped and encouraged to care for him. Advice on how to comfort him was often ignored due to both parents' learning disabilities. His parents often missed visits and when they did attend often lost interest and showed little engagement with their son.

Contact with all potential family members about a long-term move was without success. In order for Baby Jack to be safe and to meet his developmental milestones, it was determined that Barnardos would support a Care Plan of long-term care with a view to adoption.

With the support and care of Barnardos and his now adoptive parents, Baby Jack is now eight months old and his reflux has settled down immensely. He is

clearly thriving and reaching all of his developmental milestones and is a lovely, happy, little boy who is gaining weight on a weekly basis.

We are positive about the future for Baby Jack and his new adoptive parents will support and care for him for life.

“With the support and care of Barnardos and his foster carer... Baby Jack is a lovely, happy, little boy who is gaining weight on a weekly basis.”

NOTE: All names in this story have been changed.

We believe children belong in families, not systems.



Alana and Ricardo Dennison Pereira with their son Mario

Adopting: creating “Forever Families”

We negotiated and actioned a new contract prioritising open adoption. This year, Barnardos finalised 15 adoptions and are working actively on a further 21 cases in NSW in line with our goal to increase the number of children adopted into permanent loving homes.

“This year, Barnardos finalised 15 adoptions in NSW.”

New funding arrangements in NSW have allowed for the development of more permanent placements. There are now 339 funded placements (238 in 2012). Most importantly, new arrangements have increased the funding for adoptions.

We particularly focused on finding safe, stable and permanent families for children under five and for siblings this year. Maintaining family connections is critical and we are committed to keeping siblings together where possible and appropriate.

We believe adoption provides the best chance for a child to feel safe, secure and loved.

Sibling adoption creates instant family for the Wybers

Like most new parents, Kristine and Scott Wyber spent nine months waiting to start a family but when their due date hit, three little boys arrived.

Blair, Connor and Chaise, then aged three, two and 15 months, were an ‘instant family’ for the Wybers who became adoptive parents through Barnardos.

Kristine Wyber and her husband, Scott, found out ten years ago they were unable to conceive.

“We are both in our forties and wanted a local adoption because we didn’t want to wait ten years for an overseas adoption opportunity. So we submitted our forms to Barnardos and in the box where you’re asked to tick how many children and gender - we just ticked everything,” laughs Ms Wyber.

“Ms Wyber describes the day the boys arrived in their home as the most incredible of their lives.”

She describes the day the boys arrived in their home as the most incredible of their lives. Weeks before she’d sent them an album with photos of the house, car, pets and each of their bedrooms, to give them a glimpse of their new life.

“The day they arrived they were so excited, they just ran around the house and in and out of their rooms,” she said.

Open adoption is crucial to all adoptions, including siblings. Maintaining contact with the biological parents is a fundamental part of Barnardos’ open adoption policy.

Ms Wyber said she and her husband have been lucky to find that process and open adoption works for her family.

“My advice here is to stay in control and keep the communication open. It’s really about the best interest of the boys and this way they will grow up without the pain of having to spend years searching,” she said.

Barnardos supports all adoptive parents but according to Ms Wyber, nothing can really prepare you for the overwhelming experience of becoming a parent to a ready-made family.

“One day we were a family of two and the next we were a family of five.”

“There is nothing more incredible than being called ‘Mum’ and ‘Dad’. One day we were a family of two and the next we were a family of five. I gave up my job and entered a whole new world. You have to get to know three different

personalities and give your attention and affection to them all and I absolutely love it,” Ms Wyber said.

When asked to advise potential adoptive parents, Ms Wyber insists on taking one day at a time.

“There is nothing more incredible than being called ‘Mum’ and ‘Dad’.”

“Scott and I have been together 29 years so we work really well together. That has really helped us to just get in there and do what needs to be done for them,” she said.

The Wybers are currently in the process of expanding their brood with the adoption of two more siblings.



The Wyber family

Helping children and young people reach their potential

Key Result Area No. 2

Children and young people reach their potential

77% of our key actions (20 out of a possible 26) have been achieved, exceeded or are on track two years into our three-year corporate planning cycle.

We worked with children both inside and outside our care over the past year to provide support and opportunities where they were needed most.

Finding Lucy a place to belong through Barnardos Adolescent Services

12-year-old Lucy entered foster care with Barnardos Adolescent Services (BAS) after being removed from her home suffering sexual abuse and neglect.

Lucy's short-term foster care placements broke down due to "ongoing bedwetting, poor personal hygiene and challenging behaviour²."

However, when her caseworker found a female foster carer who shared her cultural background, Lucy was happy and relieved to be living with someone who would cook traditional foods and speak her native language.

In January 2013, we helped Lucy transition into the local high school. Previous school reports stated she was functioning at a Year 1 level in Year 6. We advocated for a full educational assessment, which resulted in assistance from the Learning Support Unit. We organised an enuresis consultant to assist Lucy in managing her nightly bedwetting, a mental health assessment and also helped her to attend weekly counselling sessions.

Lucy is making steady progress and, although there are challenges, she is now enjoying school and making friends. She

attends the after school homework club once a week and has joined the netball team and choir. Most importantly, Lucy is learning to trust people again.

Lucy has said that family is very important and she struggles with not being able to live with them. A close relationship with her older sister has been maintained through fortnightly supervised contact.

With our ongoing support, Lucy will continue to live with her foster carer who is teaching her the skills she needs to live independently once she turns 18.

² Barnardos Welfare Reports, April/May/June 13

We believe in giving every child the support and opportunities they need to grow and develop.

Barnardos youths paint their story at head office

In February 2013, a group of young people from our Streetwork and Post Release Options Program worked with one of Australia's most renowned and respected graffiti artists, Chez, to create a graffiti mural at our Sydney head office. The mural was designed entirely by the group in workshops with Chez and represents their lives and experiences in their communities.

Both Barnardos Streetwork and Post Release Options Programs support young people between 12 and 18 years of age. The Streetwork program is an information, referral and support

program for young people at risk of drug and alcohol abuse, while the Post Release Options Program provides intensive casework support for young people leaving juvenile detention and re-integrating them back into their communities. The programs also provide support and encouragement through role models and mentoring, as well as promoting independence, self-esteem and problem-solving skills.

Over the past financial year, Streetwork has made contact with 5641 young people frequenting the streets and public spaces in the Canterbury and Marrickville

local government areas. Out of these 1762 were 'at risk' and were provided with information and support and a further 94 were provided with casework support.

The Post Release Options Program engaged a total of 76 new young people leaving juvenile detention and provided them with intensive pre and post release support for a period of 12 weeks. Unfortunately, government funding ceased at the end of the financial year and the program had to close.



RWD is the tag to represent Riverwood, where three of the boys are from. The blue and white tape represents the high crime rate and heavy police presence in the area. The diamonds are part of a Maori design to reflect the cultural background of the three boys and the frangipani reflects the heritage of the one girl in the group.

Supporting children’s playgroups

Barnardos currently operates four supported play groups out of the Gilgandra office every week through the school term. Children and families attend our playgroups because the children have been identified as being significantly disadvantaged, at risk of poor educational attainment and/or severely delayed in reaching key developmental milestones. Some have been formally referred by child protection authorities, others are referred by Barnardos through our local integrated Children’s Family Centres and some families are referred by other welfare agencies.

These play groups are very different as parents don’t drop off their children, they stay with them. Our staff work with parents and children so that families build stability and good

parenting routines. Consultation with the families on the design and selection of activities is an important part of the program. By responding to families’ interests and ideas, we can build greater trust and engagement.

“Our staff work with parents and children so that families build stability and good parenting routines.”

There were excited children at play group last November as Barnardos took delivery of a large trampoline, donated by ALDI, for their play group sessions. The trampoline provides a lovely way for children to develop their gross motor skills and social skills as they take turns and negotiate their time on the trampoline.



Children playing on the trampoline donated by ALDI

Giving a young person a start in life

Rebecca is 16 years old and started couch surfing with friends after being asked to leave home at the age of 15. Her mother has severe mental health and drug and alcohol issues. Her step father was physically and verbally abusive to her for most of her life. She never knew her real father. She has no support from extended family.

At the time of the referral to the Barnardos Youth and Family Support Program Rebecca had been living in a local youth crisis refuge for 6 weeks. she received assistance to transition from the refuge into a Barnardos youth transition property where she received support to address her issues and start to live independently. She did not have much personal clothing or any basic general household items.

“Rebecca received assistance to transition from the refuge into a Barnardos youth transition property where she received support to address her issues and start to live independently.”

Barnardos provided clothing, bed linen and other basic household furniture items which had been donated by ALDI. The items she received from ALDI assisted her to overcome her biggest barriers to living independently and provided her with basic essentials. She was then able to start to focus on establishing goals for her future such as re-engaging with education.

NOTE: All names in this story have been changed.

Building a new place to play and learn at Auburn Children’s Family Centre

From March to May 2013, volunteers from FDC Construction & Fitout Pty Ltd generously donated their time and resources to renovate Barnardos’ Auburn Long Day Care Centre.

The project was made possible through Barnardos’ corporate partner, DEXUS Property Group, who linked Barnardos with FDC Construction & Fitout Pty Ltd and made a generous contribution to the project. The renovations, valued around \$100,000, included constructing a new reception area, renovating the children’s bathrooms, knocking down a wall to open up the classroom, installing new storage shelves and painting the centre.

“Without the support of our corporate partners, we would struggle to continue our vital work helping children and families who access Barnardos programs. We greatly appreciate this valuable donation which will help improve the lives of children in our community.”

Mary-Anne Bechara, Long Day Care Program Manager at Barnardos Auburn.



Auburn Children’s Family Centre children thank DEXUS Property Group and FDC Construction & Fitout Pty Ltd

Creating more inclusive learning environments through Max e Grants

More than \$220,000 was awarded through 223 grants to help 6,310 children across Australia and New Zealand through Max e Grants, a unique grants program designed to help children in all circumstances escape the long-term effects of social exclusion.

“More than \$220,000 was awarded through 223 grants to help 6,310 children across Australia and New Zealand.”

Barnardos has run the Max e Grants program in partnership with Officemax since 2007 to help children missing out on crucial resources and opportunities bond with classmates, develop a healthy sense of self-esteem and build important life skills.

Teachers, principals, committees, counsellors and childcare workers can apply for grants of up to \$5,000 when they notice a child is having to go without. Preference is given to small, discrete projects that meet the needs of an individual or a group of children experiencing hardship to assist with schoolbooks, uniforms, fees, equipment, special tuition and excursions.

Sometimes it’s the little things that go a long way.

Providing quality services and connecting communities

Key Result Area No. 3

Children and young people connect with their communities and have high quality services

80% of our key actions (20 out of a possible 25) have been achieved or are on track two years into our three-year corporate planning cycle.

We actively worked in partnership with regional, rural and urban communities to provide quality services and effective community development for children and families in those areas.

Life after fire: rebuilding communities and helping children cope with loss

The scars left by the January 2013 bushfires are still evident west of Coonabarabran. More than 50 homes, huge tracts of forest and farmland and considerable stock were lost. Many people are only just starting to come to terms with the trauma.

Although most of those affected, largely retirees and farmers, were outside our usual demographic as a children's charity, Barnardos was keen to be part of the inter-agency support efforts. We worked with at least 30 households and used allocated funds to purchase fire fighting pumps, generators, water troughs, trailers, fridges, solar pump equipment, furniture, fuel vouchers and phone credit.

Child and family workers from our Coonabarabran office worked intensively with one family, with children aged 9 and 10 years old. By April, their house had finally

been cleaned up and they could begin to look forward. Barnardos looked at what development applications were granted on the block and issues surrounding the new National Parks and Bushfire regulations. We also provided assistance with advocacy for power and phone bills, generalist support and advice as well as clean-up and removal of their house.

Barnardos continues to provide ongoing support for the community through referrals to services that assist with asbestos removal, insurance claims and cleaning up burnt buildings. We also organised natural disaster trauma psychologist, Dr. Rob Gordon, to speak to those affected. Over 70 people attended the community session and didn't want to stop talking.

"A lot of the work we've done was just listening to people and validating their response to what had happened."

Catherine Wood, Barnardos Program Manager.

"For kids it's important to talk about what's changed in their lives since the fires – what's positive about the change and what's different. It's about explaining change is a normal part of life."

Carolyn Eves, Barnardos Family Support worker.

Making a real difference in a child's life through Indigenous Learning Centres

We believe literacy and general education is a key to helping overcome the overall social and economic disadvantage³ experienced by Aboriginal people in Australia.

Barnardos' Indigenous Learning Centre program targets children aged 5 to 18 who are struggling, truanting or acting out at school.

We operate five centres across urban and rural NSW to provide a unique and safe environment for 'at risk' Aboriginal children to enjoy educational and recreational activities before and after school five days a week.

Each child has an individual personal development plan with set goals to improve literacy, numeracy, homework completion, social skills and school attendance. General health and wellbeing is also supported through nutritious meals, activities that build self-esteem and physical fitness and hands-on lessons about Aboriginal culture. We follow up with home-based support to children's families and maintain close links with their teachers and schools.

³ Only 43 % of Aboriginal children finish Year 12 compared with 76.7% for non-Indigenous peers (National Schools Statistics Collection). In 2011, Year 5 Indigenous students were less likely to have achieved the reading (66%) and numeracy (75%) minimum standards than non-Indigenous students (93% and 96% respectively) (ACARA 2011a, National report on schooling in Australia 2009, Sydney)



Student practices reading as a part of Barnardos' Indigenous Learning Centre program.

2012/13 Indigenous Learning Centre highlights

Redfern/Waterloo: Yurungai Learning Centre

- Supported 40 children aged 5 to 12 years, 86% Aboriginal and Islander.
- Eight-year-old girl who'd never used a computer learned how to do assignments using Microsoft Word (ANZ bank donated 10 laptops to the Centre).
- Nine-year-old boy with a negative attitude towards school and life found confidence and is now happily bringing home work and completing it as well as doing extension work.

Queanbeyan: Homework Centre

- Supported 32 children aged 5 to 12 years, all Aboriginal & Torres Strait Islander.
- Nine-year-old girl was accepted into an accelerated learning program for 2014.
- Five children awarded leadership roles within their schools.

Nyngan: Homework Centre

- Supported nine students aged 11 to 12 years old, 88% Aboriginal and Torres Strait Islander.
- Two students 'graduated' from the program in December 2012 and exceeded their goal by reaching reading level 30 (the Western NSW Region reading benchmark for Year 4 is 26). Their parents also attended 'Parent Information Evenings' conducted by Barnardos.

Cobar: Homework Centre

- Set up in 2012 to open in July 2013.

Wellington: Yalmambirra Learning Centre

- Supported 72 children aged 7 to 12 years, 82% Aboriginal & Torres Strait Islander.
- Nine-year-old girl went up four reading levels in just one term.
- Seven-year-old boy went from a kindergarten reading level to Year 3 within just two terms.

**We believe
in being as
big as we are
small.**

Supporting Aboriginal organisations to be self determining

Aboriginal communities struggle on a daily basis with the effects of the Stolen Generation and ongoing deprivation. We believe Aboriginal communities should have the right training and resources to provide fully accredited services for Aboriginal children.

With the help of funding from one of our longest standing partners, Johnson & Johnson Medical, we launched a landmark initiative to develop and grow a group of Aboriginal people into an Aboriginal agency called Miyan Munga (Wiradjuri for "Care for Little Ones").

Miyan Munga was established to ensure Aboriginal children in Cowra and Orange who are unable to live with their parents can continue to be cared for by their community with kin or Aboriginal foster carers.

A partnership agreement between Barnardos and Miyan Munga

was signed on 19 October 2012. Barnardos guides Miyan Munga towards achieving accreditation with the NSW Children's Guardian as an out-of-home care provider.

This long-term project is an Australian first and will take at least five years as we work with

Miyan Munga to provide capacity building, training, guided case management tools, extensive staff and management support - both practical and practice-based - and full access to all Barnardos infrastructure and resources.



MIYAN MUNGA

The design of the Miyan Munga logo was developed in partnership with the Community. Johnson & Johnson provided probono assistance in developing the final logo (above).



Children from the Cobar Learning Centre smile for the camera

Continuing to meet the needs of children and young people

Key Result Area No. 4 Barnardos will continue to meet the requirements of children and young people in need into the future

91% of our key actions (29 out of a possible 32) have been achieved or are on track two years into our three-year corporate planning cycle.

At Barnardos Australia, we know that it's only with the support of the whole community that we can ensure that children are provided with the safe home and stable environment they deserve.

As an agency, we place great importance on making sure we have the financial and organisational stability to look after the children in our care. It is only because of the commitment of our generous supporters that we are able to meet both the current and future needs of children and young people who have been or are at risk of abuse.

We are very grateful to the State and Federal Governments which provide a substantial level of funding to Barnardos. Without the support of individuals and organisations, however, we would have to reduce the quality of support we provide, and some of our key programs would cease altogether.

In 2012-2013, we broadened the range of ways that individuals and corporations could support our work, with significant results. Our supporters contributed \$4,933,789 to help children this year. Our supporters grew by over 9,000 throughout the year and we

"It's only with the support of the whole community that we can ensure that children are provided with the safe home and stable environment they deserve."

would like to acknowledge each and every one – thank you for making our work possible.

The increase in the number of people and organisations wanting to support Barnardos is a testament to the seriousness

of the cause and will allow us to reach even more children and change more lives.

Our child sponsorship program, virtual foster care, was a key initiative this year. This program allows people to gain an appreciation and see first-hand what it is like to be a child in care from the child's eyes and those of their caseworkers and carers.

The support of the public allows advocacy and research to be highly integrated with our everyday practice and ensures we remain an independent voice for all Australian children, informing governments on the problems affecting children and their families. Our research, advocacy and presentations of child protection issues are recognised and published both nationally and internationally.

While our key focus as an organisation has always been

on practical support, we have broadened our advocacy through the media so that more people are aware of and understand the complexities involved in dealing with the issue of child protection. We know that there are no easy fixes in this area, and have looked to be a trusted and unbiased voice.

Our media reach grew by over 30% in 2012-2013 as we spoke up about the rising number of children in out-of-home care and the need for the recommendations of the Wood Child Protection Inquiry.

In addition, we chose to publicly be part of the conversation on the

transition of out-of-home care to the charity sector and to advocate for solutions like adoption for very young children who would be in long term care until the age of 18.

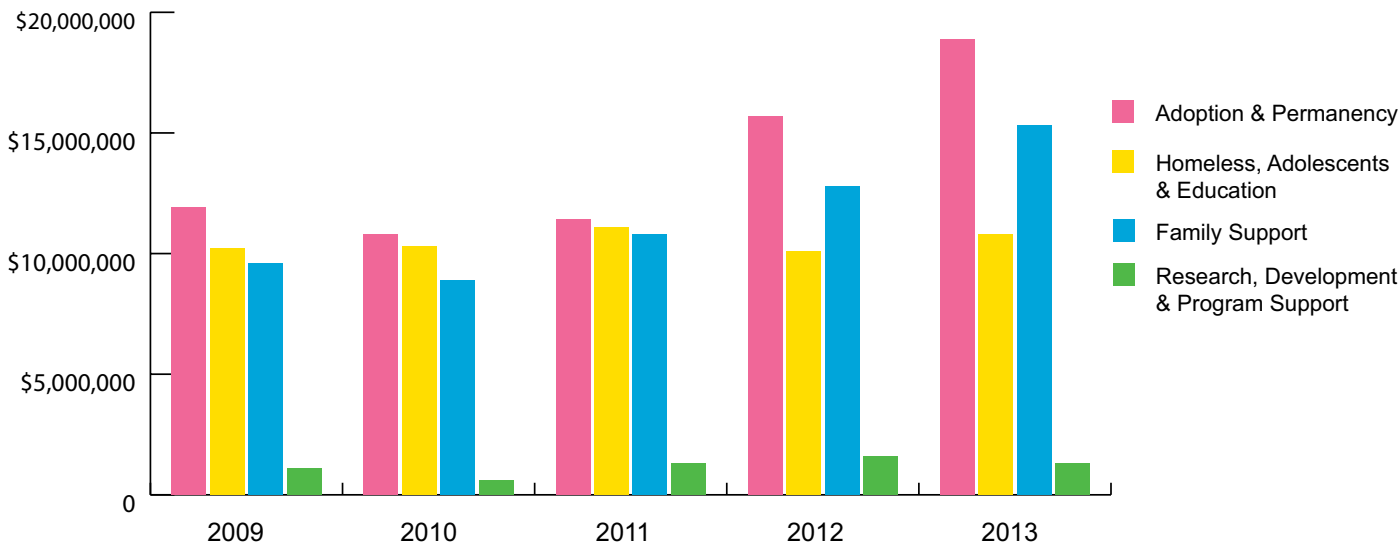
Barnardos is very fortunate to have a strong and dedicated network of community supporters, who raise funds and promote our work in their local areas. Our wonderful voluntary fundraising committees across NSW and the ACT raised over \$320,000 this year to support our welfare programs, staged very high quality events and activities and continued to bring many more supporters to our cause.

The trust that is placed in us by donors, corporations and organisations is an investment in the future of our children. Thank you all for your belief in our work and our children.

Growing our ability to help children and families in need

The Financial Extract on the following pages provides detailed information about our performance over the 2012-2013 financial year.

The following graph shows the overall increase in our welfare expenditure over the last five years.



We believe in never giving up on a child and growing our capacity to help.

Financial Extract - Financial Report June 30, 2013

Statement of Financial Position as at June 30, 2013

\$

CURRENT ASSETS

Cash and Cash Equivalents	2,107,236
Other Financial Assets	5,592,607
Receivables	1,711,002
Prepayments	1,242,934

TOTAL CURRENT ASSETS 10,653,779

NON-CURRENT ASSETS

Property, Plant & Equipment	9,372,499
Other Financial Assets	-
Investment Property	2,940,000

TOTAL NON-CURRENT ASSETS 12,312,499

TOTAL ASSETS 22,966,278

CURRENT LIABILITIES

Borrowings	27,923
Payables	3,053,908
Income Received in Advance	3,243,048
Provisions	3,327,749

TOTAL CURRENT LIABILITIES 9,652,628

NON-CURRENT LIABILITIES

Provisions	629,908
Other - Funds Held In Trust	361,284

TOTAL NON-CURRENT LIABILITIES 991,192

TOTAL LIABILITIES 10,643,820

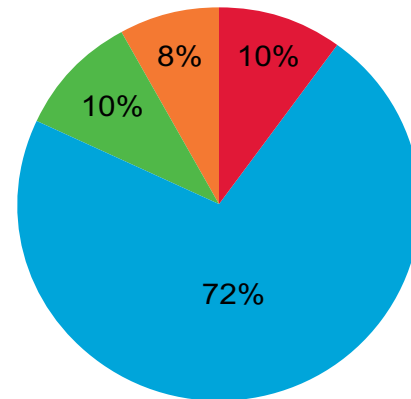
NET ASSETS 12,322,458

EQUITY

Reserves	80,162
Retained Earnings	12,242,296

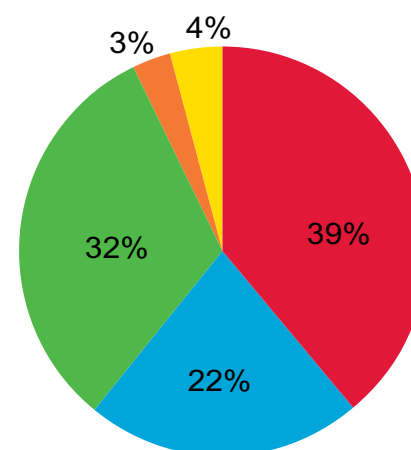
TOTAL EQUITY 12,322,458

Source of funds



- Fundraising
- State Government
- Federal Government
- Other Revenue

Welfare Expenditure



- Adoption & Permanency
- Homeless, Adolescent & Education
- Family Support
- Research & Development
- Admin & Public Relations

Statement of Comprehensive Income for the year ended 30 June, 2013

\$

REVENUE

MARKETING REVENUE

Fundraising	4,452,424
Licensing and Events	481,365
TOTAL MARKETING REVENUE	4,933,789

GOVERNMENT SUBSIDIES

Federal	4,964,607
State	36,612,322
Local Government and Lead Agencies	352,814
TOTAL GOVERNMENT SUBSIDIES	41,929,743

OTHER WELFARE REVENUE

User Payments	1,018,218
Welfare Product	139,062
TOTAL OTHER WELFARE REVENUE	1,157,280

RECRUITMENT SERVICES

	2,103,315
--	-----------

INVESTMENT, RENTAL AND OTHER REVENUE

	628,174
--	---------

TOTAL REVENUE

	50,752,301
--	-------------------

DEDUCT EXPENDITURE

WELFARE CENTRES

	46,377,944
--	------------

MARKETING

Fundraising – salaries and direct costs	1,666,023
Fundraising – administration and indirect costs	733,918
Licensing and Events	255,747
TOTAL MARKETING EXPENDITURE	2,655,688

PROPERTY AND ADMINISTRATION

Administration and Governance	204,602
Communication	788,030
Rental Expenses	71,658
TOTAL PROPERTY AND ADMINISTRATION EXPENDITURE	1,064,290

RECRUITMENT SERVICES

	2,082,120
--	-----------

TOTAL EXPENDITURE

	52,180,042
--	-------------------

Loss for the year

OTHER COMPREHENSIVE INCOME

Realised loss on sale of available-for-sale financial assets:	
Net gain/(loss) arising on revaluation of available-for-sale financial assets during the year	(2,925)

TOTAL COMPREHENSIVE INCOME FOR YEAR

	(1,430,666)
--	--------------------

Barnardos Mother of the Year celebrates 18 years

2013 marked the, 18th year of Barnardos Mother of the Year.

The award is the largest and most recognised national awards campaign celebrating motherhood.

The campaign publically promotes the enormous contribution mothers make in shaping Australia's future generations, actively engaging a highly targeted female market.

In 2013, the campaign secured \$125,000 worth of sponsorship.

This year, the heart-felt campaign was independently valued at generating over \$4 million worth of exposure.

Official media partners partnered with the 2013 campaign: Woman's Day and Mix FM provided over \$500,000 coverage support in editorial and ad placement.



2013 winner of Barnardos Mother of the Year, Hasiba Cesko, with celebrity ambassador and MC, Noni Hazlehurst.

We believe great mums deserve to be recognised.



Inaugural Mother of the Year publishes memoir

Our first Mother of the Year, Pat Howard, released her memoir 'What Colour is Love' this year and Barnardos CEO, Louise Voigt wrote the book's foreword.



2013 finalists for Barnardos Mother of the Year

The memoir is an amazing story of love, patience and tenacity and recounts Pat's story.

Pat, who was unable to have any other biological children following complications at the birth of her first child, was determined to make a positive difference in the lives of other children.

Pat and husband Bert adopted and expanded their family by fifteen children. Three were adopted within Australia and the rest from Korea, Vietnam, Thailand, Taiwan, Mauritius, Fiji and Vanuatu.

Extract from Foreword:

"Like mothering itself, this book isn't a bed of roses. Pat is a woman with fierce love, strength and tenacity. Someone who is stern when needed and who admits to and learns from experience. What is woven through this story is love. Pat's love for all her children, and her coming to terms with what has worked and what hasn't. Pat doesn't speak much of herself, but rather of her family, especially the children as their lives move away from the family home. You are left knowing that wherever they go, regardless of their journeys, they will still all be Pat's children and she will always be their mother."

Peter Pan Op Shop: helping local children for more than 70 years

This year, the Peter Pan Committee looked back at more than 70 years of making headlines and selling vintage designer fashion to help local children.

It all started in 1936 when the Peter Pan Committee formed to build a free kindergarten in the slums of Paddington. The kindergarten provided poor children with a hot lunch and childcare for women who had to work during the war.

More than 70 years later, the Peter Pan Committee continues to sell designer wares, now to raise vital funds for programs and services provided by Barnardos Australia.

By 1941, the society women of Sydney decided to sell pre-loved designer frocks in aid of the Peter Pan Free Kindergarten. The first Peter Pan 'Op Shop' sale was held in the basement of Coles on Pitt Street. Not only did it cause a traffic jam in the CBD area, 50 women fainted with excitement at the sight of such luxury during wartime rationing. According to The Sydney Morning Herald in April 1941, one elderly woman with a weak heart refused treatment until after she had grabbed her gown!

Committee members would model their own donations and literally sell them off their backs to eager buyers. It was at this time that Mrs. Gretel Parker coined the term 'Op Shop'.

More than 70 years later, the Peter Pan Committee continues to sell designer wares, now to raise vital funds for programs and services provided by Barnardos Australia.

The location of the sales has come full circle and returned to Paddington at the Paddington

Town Hall. It is now a twice-a-year, three-day extravaganza, offering slightly and often unworn hand-me-downs from the wardrobes of some of the richest women in Sydney.

The sales include donations from retailers, often sold at less than

half price. Regular supporters Sarah-Jane Clarke and Heidi Middleton (aka sass & bide) donated 28 boxes of samples and one-off designs for this year's Winter Sale, including tops, accessories and jeans which sold for as little as \$20!

Each Peter Pan Op Shop sale raises vital funds for Barnardos to care for children at risk, or suffering the effects, of abuse and neglect.

To date, the sales have raised more than \$1,000,000 for Barnardos Australia.



Fashion at the Op Shop - now and then



The Peter Pan Op Shop fashion parade 1959. Photo courtesy of Dr. Helen O'Reilly



Members of the Peter Pan Committee at this year's winter sale

We believe in our staff, clients and supporters



Yurungai Centre children display the new Barnardos Australia logo



Student at Aboriginal Homework Club - Queanbeyan



Children at the Cobar Learning Centre



Volunteering at the Mudgee centre



Crisis carer Diana from the South Coast Centre



Barnardos Indigenous Group (BIG) meet in Canberra



Canberra staff at the Atherton Street Office



Sydney Youth Services staff and clients with the Hon. Linda Burney MP at the Canterbury Office

Thank you for believing in children too

The generosity of our supporters helps Barnardos Australia continue to support children and families who are in the greatest of need.

We are grateful for the support and belief you all show for Australian children and we believe your contributions make a real and lasting difference. Thank you.

Organisations and Trusts

Aldi Stores
(A Limited Partnership)
ANZ Staff Foundation
Auburn RSL Club Co-Op Ltd
Ausgrid Employees’
Children’s Appeal
Barnardos Canberra
Committee
Blackheath & District
Helpers Guild
CA Technologies
CAF Australia
Challenger Limited
Collier Charitable Fund
DEXUS
Dooleys Lidcombe Catholic
Club Limited
Edith Maude Roper Trust
Elizabeth Gabler
Charitable Trust
Encompass Credit Union
Endeavour Energy
Expedia Australia Pty Ltd
FDC Construction &
Fitout Pty Ltd
Frederick William Roper Trust
Give2Asia
Green Stone Property Pty Ltd

Harlequin International Group
Pty Ltd
HSBC Bank Australia Limited
HSBC Global Education Trust
Inger Rice Foundation
James N. Kirby Foundation
John & Gabrielle
Critoph Trust Fund
Johnson & Johnson
Medical Pty Ltd
K & G Gluck Trust
King & Wood Mallesons
Macquarie Group Foundation
Merck Sharp & Dohme
(Australia) Pty Ltd
Michael & Mary Whelan Trust
Nell & Hermon Slade Trust
Nespresso Australia
Nestle Australia Ltd
OfficeMax Australia Ltd
OfficeMax New Zealand
Limited
Optiver
Paul Ainsworth Family
Foundation
Peter J Vere Pty Ltd
Peter Pan Committee
Peter Pan Opportunity
Committee Limited
RA Gale Foundation

Reserve Bank (NSW)
Benevolent Fund
Reserve Bank of Australia
Sails on Lavendar Bay
Restaurant
Sandu Pty Ltd
sass & bide
Seven Consulting
The Alan William Clark
Family Trust
The Amelia Eliza Holland Trust
The Corio Foundation
The Green Shed, Canberra
The Heinrich Theodore
Noske Estate Trust
The Marian & E H Flack Trust
The Profield Foundation
The Walter & Eliza Hall Trust
The William Moore
Estate Trust
The Young Peter Pan
Committee
Vodafone Australia
Westfield Group
Westfield Penrith
Wisdom Brands
Yoga Aid Pty Ltd
Reece Australia Ltd

New South Wales Government
Northern Territory Government
Western Australia Government
Queensland Government

Individuals

Coral Allan
Luke S Dowhy
Peter Hoadley
Rosemary F Howard
Varoe Legge
Norman Mooney
Jim Pearse
Maxwell Raine
Colin S Roden
Jann E Skinner
Peter Clifton
Julia A Farrell
J P Hannaford
Paul Ireland
Kate Howitt
Diggory Howitt
Thomas Lyons and
Carolyn Lyons OAM
Mary Angelus
Susan Maple-Brown

Bequests

Allen Frederick Baldick
Allan St Ruth Knights
Annetta Adami
Charitable Trust
Arthur William Selwyn Watson
Bertha Emily Gunthner
Diane Margaret Burgess
Dorothy Grace Greening
E T Tytherleigh
Edwin George Batchelder
Eleanor Smith
Elizabeth Mary Bowden
Eva M Barrowman
Florrie Phylliss Gossett
Harold Bruce Cadell
Harold Roderick Wass
Jennifer Unite Hall
Joan Catherine Starling
Joan J Horne
John Isaacs

Joyclyn Slade White
Lorraine Mavis Blackett
Lorraine Rose Olsen
Margaret Kathleen Balchin
Michael Patrick Ormsby
Miriam Rose Roots
Miriana Joy Armit
Moya Jean Crane
Neal John Jackson
Paul Montagu Samuels
Richard Leslie Dawson

Ruth E Jurd
Sheila E Finlayson
Susan Lesley Betts
The Catherine Ellen
Carter Estate Trust
Thomas Aubrey Bowen



We believe
your
contributions
make a
difference.

Our vision, mission and values

Our mission

Barnardos Australia builds relationships between children, young people, their families and the community. We advocate for children and young people and contribute to community knowledge about their issues.

Our vision

All children and young people will have caring families, in which they can grow safely and fulfil their potential. Families and young people will be valued and supported by quality services and engaged communities.

Our Values

- **We believe in keeping the child and the young person central.**
We work for what we believe to be the child or young person's best interest, in case work management, advocacy and all agency decisions.
- **We believe in strengthening families.**
We believe in the importance of a child's family having the maximum role possible consistent with child safety, and that children should be in permanent family structures. Intervention in the lives of families should be as un-intrusive as possible.
- **We believe in relating respectfully.**
We work in partnership. We encourage active participation of families, children and young people and communities. We respect the unique contribution of carers, volunteers, team members and others in Barnardos and in external agencies.
- **We believe in valuing our knowledge.**
We share knowledge and continue to develop expertise, drawing on our own and others' experience. Barnardos has extensive specialist knowledge of child and adolescent welfare, and we are committed to research and evaluation of what we do and how we do it.
- **We believe in pursuing social justice.**
We work to empower the disadvantaged and oppose social injustice. We are guided by the principles of fairness in distribution of resources and power. Equal, effective and comprehensive civil, legal and industrial rights are maintained.
- **We believe in being persistent for change.**
We work creatively to make a real difference. The final test of our success is whether individually or as an agency we have made things better for children and young people. We believe in the potential capacity of all children and young people. Clients, particularly children and young people, need consistency and unconditional care. Once we start a task in case management, advocacy or within Barnardos, we complete it.
- **We believe in investing in the future.**
We use our resources and knowledge to improve the future of disadvantaged Australian children and young people. We are committed to strengthening the agency, our people and practices to undertake this task.

10 ways you can support us



Become a corporate partner



Organise your own fundraising event



Become a regular donor



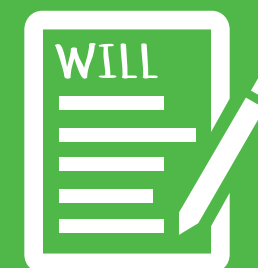
Make a one-off donation



Organise payroll giving



Join one of our fundraising events



Leave a bequest in your will



Become a virtual foster carer



Donate a gift at Christmas



Become a foster carer

www.barnardos.org.au/donate

Our Board

Chair

Gabrielle Trainor, LIB, SIA, (AFF)

Deputy Chairs

Sharyn Schultz, B.Ed (Adult Ed)

Jim Pearse, B. Social Work, BA (Sydney),
BEc (QLD), MSc Health Economics (York)

Honorary Treasurer

Sachindra Maharaj, BCA (Wellington), CA,
Member of Institute of Chartered Accountants NZ

Other Directors

Rosemary Howard, MBBS (Hons), FRANZCP,
Cert in Child Psych

Abbey McKinnon, BA, LIB

Robert McGregor, AM, FCIS, BHA

Jane Paskin, BA LIB (Hons), Dip AICD,
ASFA Accredited Investment Fiduciary.

Julie Pascoe, BA (Syd), Grad Dip Mktg,
GAICD, AMSRS, QPMR

Ross Peden, B. Econ., M. Comm., CPA.

Shirley Ronge

Contact us

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Fax: 02 9281 0441

Info Line: 1800 061 000

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www.barnardos.org.au

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barnardos.org.au



**We
believe
in
children.**



**Barnardos
Australia**