

Annual Review 2010–11



Barnardos Australia Board of Directors

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BA LIB (Hons)

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(Appointed Nov 2010)

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Chair and CEO message

We believe that every child and young person deserves to grow up in a safe, stable and supportive environment so that they have the opportunity to reach their full potential. All of our work is aimed at giving Australia's most severely disadvantaged children and young people this opportunity.

It is a sad fact that the number of children admitted to care and protection orders has continued to increase in this country in recent years. Children and young people need our services more than ever.

Thanks to our supporters, federal, state and territory governments, communities and the hard work of our staff, we have been able to increase our services by over six per cent in the past year.

The steady rebuilding after the global financial crisis saw us not only expand many of our existing programs, but also establish six new programs to increase the total number of programs we offer to 110.

As part of the *Keep Them Safe* initiative, we established a Family Preservation



and Restoration service in our Sydney Metropolitan Centre with funding from the NSW Government. We also introduced new family preservation services to the communities of Orange and Queanbeyan.

We continued to campaign for the rights of children and young people on a state and territory government level. In accordance with recommendations by the 2008 Wood Special Commission of Inquiry into Child Protection Services in New South Wales, we are working directly with the NSW Department of Family and Community Services (formerly DoCS) to transfer the provision of out-of-home care to non-government organisations.

We believe in having local support for local communities, including Aboriginal communities. Last year, we increased the number of Indigenous staff by nine, to 41. Currently, 14 per cent of our staff are Indigenous so we are well on the way to achieving our target of 20 per cent by 2014.

Poverty remains a significant problem for our communities and relates directly to child abuse, neglect, homelessness and ongoing disadvantage. We actively work with families to address issues and to meet the unique needs of Australia's most vulnerable children and young people. In the last financial year, we increased our welfare expenditure by \$4 million.

Our funding is made up of government support together with crucial funds from corporate partners, community fundraising groups and individuals.

Every dollar contributed by our donors makes a real and permanent difference to a person's life. Without our donors, we can't go that extra mile and provide the highest level of support and care children and young people deserve.

Thank you for believing in children. It is because of you that we continue to provide the vital help that so many vulnerable children and young people in this nation desperately need.



Crispin Hull

Crispin Hull
Chair



Louise Voigt

Louise Voigt
CEO & Welfare Director

Corporate vision and values

Vision

All children and young people will have caring families, in which they can grow safely and fulfil their potential. Families and young people will be valued and supported by quality services and engaged communities.

Values

Keep the child and the young person central. We work for, and are informed by, what we believe to be the child or young person's best interest.

Strengthen families. We believe in the importance of stability in a child's family for their optimum development. We support the least intrusive intervention consistent with a child or young person's safety and wellbeing.

Be persistent for change. We work creatively to make a difference. We understand that for some children and young people it will take a long time to see change and we work with hope for the future and commitment to the present.

Take responsibility. At every level of the agency we take our responsibilities very seriously and require commitment from all our staff.

Relate respectfully. We encourage active partnerships between, and participation of, families, children and young people, communities and other welfare agencies. We respect the unique contribution of carers, volunteers, Barnardos staff and external welfare agencies.

Pursue social justice. We work to empower the disadvantaged and those living in poverty, and to oppose social injustice. We focus on children most in need, balancing prevention and direct service delivery to individuals in crisis. We are guided by the principles of cultural diversity, reconciliation and fairness in distribution of resources. We uphold equal, effective and comprehensive civil, legal and industrial rights. We uphold opportunities for children and clients to participate fully in personal development, community life and decision making.

Meeting the key results

Our vision and organisational values guide all the work we do. Our 2008–11 Corporate Plan outlined the four key results we used to drive and measure our work last year.

Key result 1 – Children and young people will have caring families in which they can live safely.

Key result 2 – Children and young people will reach their potential.

Key result 3 – Families, children and young people will be valued and supported by quality services in engaged communities.

Key result 4 – Barnardos Australia will continue to be a strong and viable agency.

Planning for 2012 and beyond

On 5 March 2011, the Barnardos Australia Board held a comprehensive planning session. This session covered the organisation's achievements over the past three years, and what we plan to achieve in the next three years.

Program managers and senior staff also held planning days covering the same areas. The outcomes of these sessions formed the basis of the Barnardos Australia 2011–14 Corporate Plan, which was endorsed in April for implementation in July 2011.

Consistent with the Barnardos mandate to care for children and young people

in greatest need, we have identified several isolated, regional areas, in particular in Western NSW, where communities are most disadvantaged.

The Board was advised by a Western Regional Director from the NSW Department of Family and Community Services to help plan development programs to meet the growing and crucial needs of children and young people in regional areas.

We are dedicated to servicing these areas and have built these forecasted needs into our 2011–14 Corporate Plan.



Creating safe and stable families

New South Wales has the highest rate of out-of-home care of any Australian state. At 30 June 2010, there were 35,895 children in out-of-home care in Australia. This compares with 34,069 children in out-of-home care at 30 June 2009 (an increase of five per cent). In all jurisdictions, the number of children in out-of-home care was higher at 30 June 2010 when compared with 30 June 2009.¹

We are committed to reducing the number of children and young people in out-of-home care and we are working closely with the NSW Government on

this issue. Through our Children's Family Centres we provide a range of services to assist families when they are having difficulty caring for their children.

Last year, we grew our reach to help even more families in need. We assessed and identified the requirement for added programs and included new services in several Centres, including new family preservation services in Orange and in Queanbeyan.

Our Penrith Centre attracted early intervention and prevention funding

from the NSW State Government and we increased capacity in our intervention services in Queanbeyan, Orana Far West and Canberra. Our Queanbeyan Centre added a Family Accommodation and Support service and, as part of the *Keep Them Safe* initiative, we established a Family Preservation and Restoration service in our Sydney Metropolitan Centre.

Our intensive family support and preservation programs, like the Family Preservation and Restoration service in Sydney, are built around our integrated model of caring for children. We provide children and families with a whole range of services to help them avoid crisis. Family preservation work is intense and our workers in this area can spend up to 15 hours a week with a family for up to six months.

Our intensive family support workers assist in any way they can, from helping parents process bill payments, helping to get children ready for school, providing nutritional guidance, arranging day care, organising counselling services and setting up help that family members may need with specific behavioural and mental health issues. The support we provide families is not short term, it is designed to empower parents to make long-term, meaningful changes.

When we help children and families with our intensive family support programs, we carefully assess the viability of a child staying with his or

Is it POSSIBLE
to help a family
heal itself?

We believe it is.

her birth parents. If this is not deemed safe for a child, we move quickly to help them achieve permanency with an appropriate carer family.

We believe in proactive adoption and continue to be the leading non-government adoption agency for children who have been removed from parental care. Our Find-a-Family team was responsible for 19 of the nation's adoptions by foster carers in 2010–11.

Over the course of the year, 705 children and young people were placed in temporary or permanent out-of-home care with Barnardos. This demonstrates the need to continue expanding our crucial services in out-of-home care, where so many more need our help and support.

¹ AIHW 2011. *Child protection Australia 2009–10. Child welfare series no. 51. Cat. no. CWS 39. Canberra: AIHW.*



* Not their real names.
* Models used to protect privacy.

Telling our story - Kylie, Max, Rick and Phillip

Mother of three Kylie* suffered horrific domestic violence and had been diagnosed with borderline personality disorder, depression and anxiety. Her 12-year-old son, Max* was diagnosed with depression and anxiety and her sons Rick* and Phillip* aged eight and four, both suffered from autism and dyslexia.

At the time of being referred to us, Rick and Phillip were uncommunicative and Max was threatening to run away and commit suicide.

Connie Smith, one of our intensive family support workers, helped Kylie put some strategies in place. The family sat down together to eat at night and made access to video games a privilege not a right. Another factor that helped Max, Rick and Phillip was the introduction of dedicated, weekly, one-on-one time with their mum. The boys enjoyed this so much that all three of them requested more one-on-one time with their mum.

Connie also worked with Kylie and Max to teach Max to 'reach out' instead of 'flip out', giving him the language and tools to assist.

Over three months, Connie and the Barnardos team built a strong rapport with the three boys and Kylie. We continue to work with the family which continues to grow stronger.

Kylie has achieved many of her goals, including taking her family on not one, but several outings including to the park, the zoo and the local swimming pool.

“We don't just tell parents what to do – that's a short-term solution. Instead, we work to skill parents so their children can continue to live with them. We help them get in touch with their own knowledge and aspirations for their children.”

Connie Smith,
Intensive Family Support Worker

Helping children and young people reach their potential

A common feature of successful education programs is a collaborative approach that builds bridges between public agencies and the community, often by engaging parents or community-based organisations.²

Education creates life opportunities. That's why we are committed to helping all vulnerable children that we work with to engage in education. In particular, we are committed to helping Aboriginal children, for whom school attendance and retention is still too low. We run five Indigenous Learning Centres across our areas of service provision.

Is it POSSIBLE to *find*
your VOICE when
there's been *no one*
to LISTEN?

We believe it is.



These Centres provide direct education support to disadvantaged students, the majority of whom are Aboriginal. They also provide before and after school care with tutors from the local community and Aboriginal welfare staff.

In 2010–11, in Queanbeyan and Orana Far West, our Learning Centres started the Reading for Life program to improve reading outcomes. Last year, more than 140 children and young people attended either a Learning Centre or a similar service in one of our Centres.

Adolescents are particularly at risk of not reaching their potential when faced with abuse, neglect and exposure to drugs and alcohol. It is crucial that teenagers have healthy role models and support services they can connect with.

Our adolescent services grew significantly last year. In Canberra, we began a new youth accommodation service in partnership with Anglicare, as well as a Family Drug Support program with the Australian Childhood Foundation. We opened a new youth wing and extended our work with teenagers with disabilities through our Penrith Centre and we also opened a new adolescent family counselling centre to help communities in Cooma, Monaro and Jindabyne.

Our Reconnect programs help adolescents at risk of homelessness remain connected to education, family and community. Workers in Sydney,

Mudgee, Cobar and Wellington helped almost 350 young people last year by offering family mediation and finding support to prevent homelessness. This is crucial for vulnerable adolescents.

In both Auburn and Western Sydney, we continued to offer specific services to adolescents at risk of drug and alcohol abuse. Through our Streetwork program, last year we helped guide more than 170 young people toward healthy, alternate activities to drugs and alcohol and built plans with them to maintain these changes. Young people can refer themselves to the Streetwork program, or be referred to us by other organisations if they need help to say no to drugs and alcohol.

Across all of our Centres, we continued to run day care programs, playgroups, tutoring programs, mentoring, homework and teen social support programs. We also increased our playgroups and Kids Friends mentoring program. All of these programs helped thousands of children from diverse cultures and backgrounds with learning, development and social skills throughout the year.

² *School attendance and retention of Indigenous Australian students, Closing the Gap Clearinghouse, Nola Purdie and Sarah Buckley, September 2010.*

Telling our story - Yalmambirra

The Barnardos Yalmambirra Learning Centre helps both primary and high school-aged children.

Ninety-eight per cent of the children and young people at Yalmambirra come from an Aboriginal background.

In early 2011, a local high school referred five Aboriginal boys aged 15 to 16 years to Yalmambirra. The boys had disengaged from their teachers and classmates, and their classroom performance was suffering as a result.

Liz Dutton and the team at Yalmambirra started the boys off with a brainstorming session, the first step in the process for all young people referred to the Learning Centre.

“Yalmambirra offers more than just numeracy and literacy tutoring,” says Liz. “We take a holistic approach to educational performance. With these boys, we wanted to find out what they were passionate about and what they wanted to do. They told us they wanted to dance.”

Yalmambirra provided the boys with a practice venue and music, and the boys started their own traditional Aboriginal dance group. Their creativity and passion has extended to the classroom, where their performance and attendance levels have improved.

The success of the dance group also benefits the local primary school as the

boys have started to teach Aboriginal dance to the primary school students.

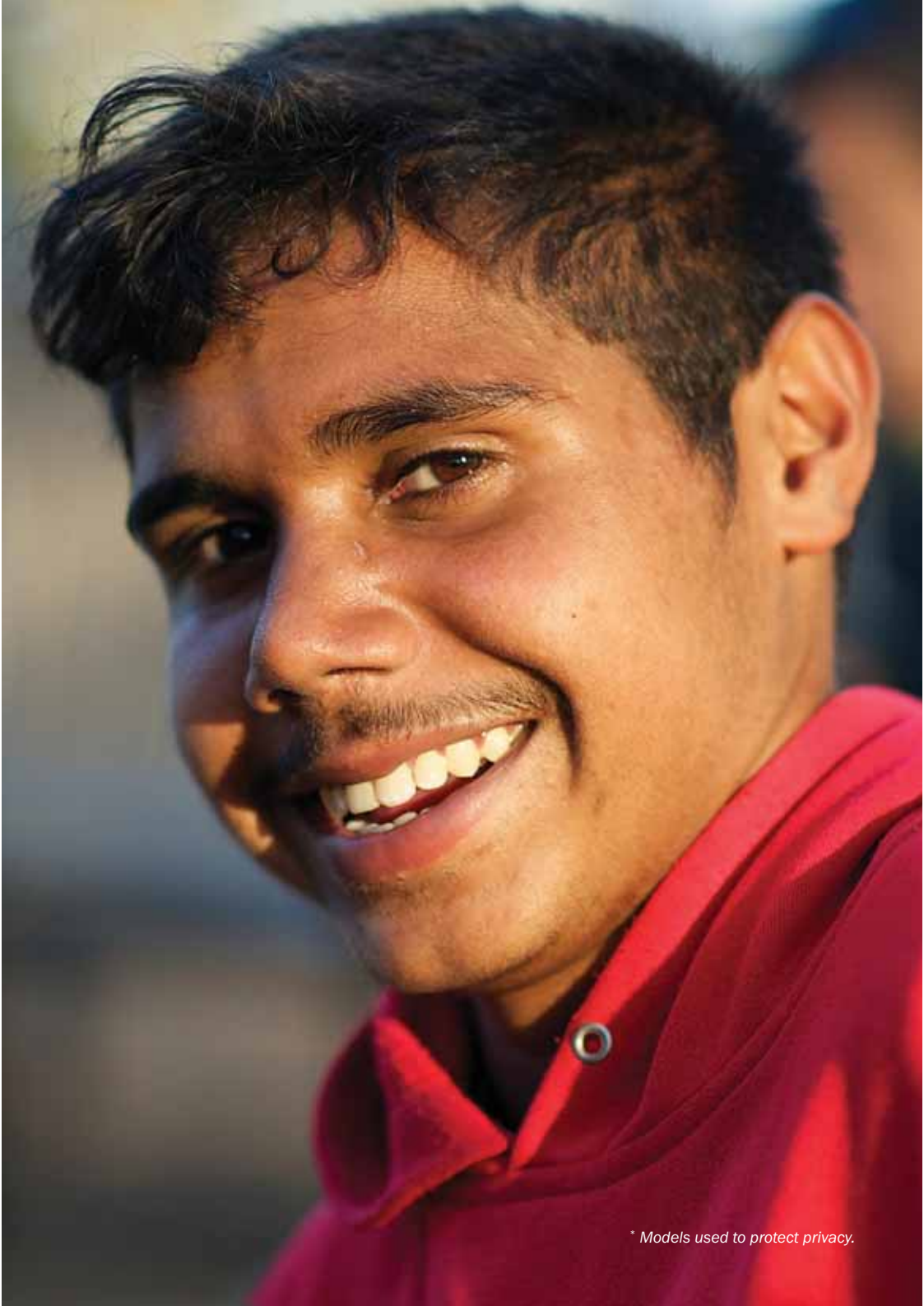
Liz notes that the success of Learning Centre activities such as the dance group also requires parents to be informed and engaged.

“When we drop the young people at home each afternoon, we rotate who gets dropped off last so we can say hello to each kid’s parents,” she says.

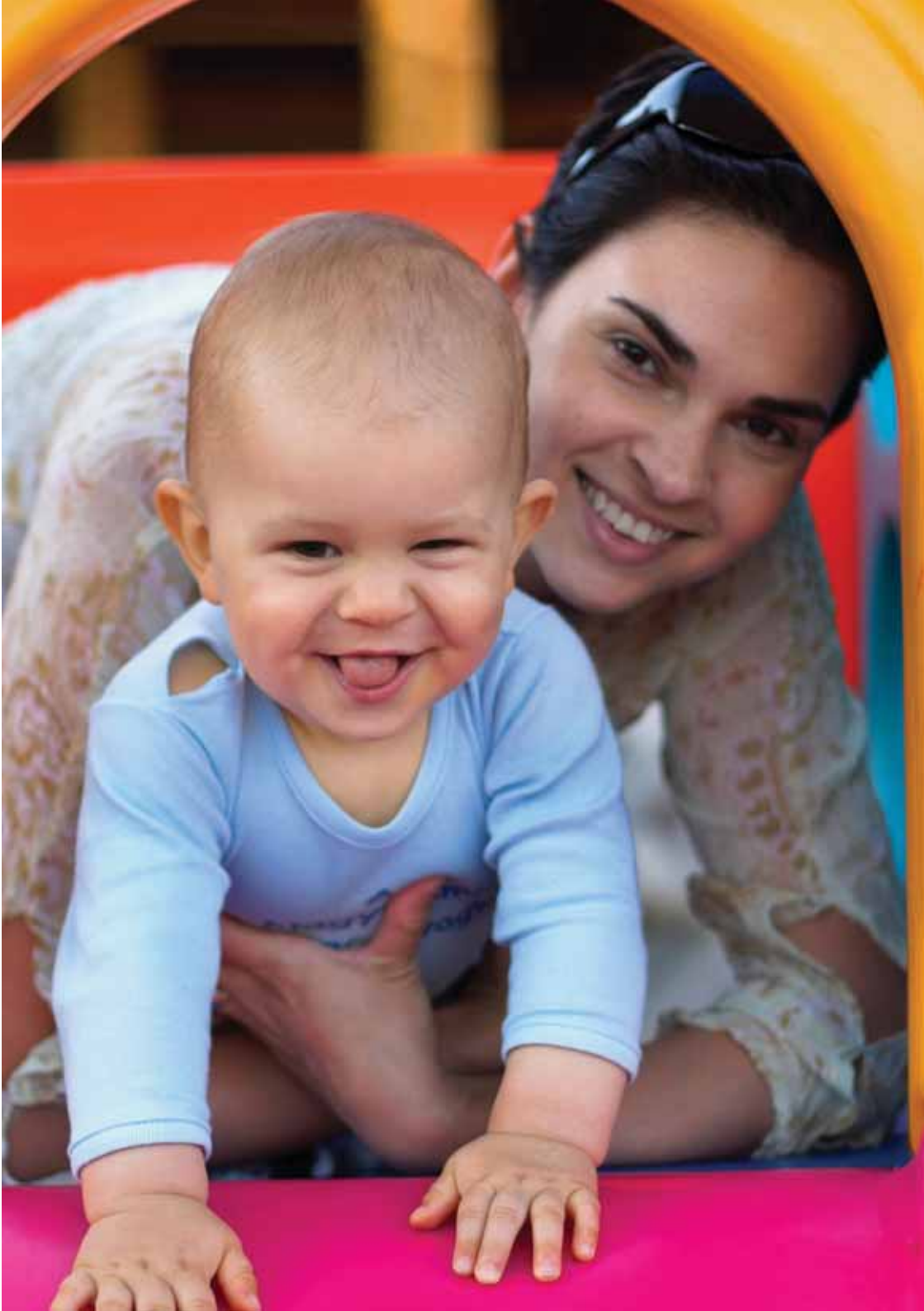
“The parents hear about how their kids are going in school, and we can keep them informed about other school activities such as careers nights or swimming carnivals. Our Aboriginal staff helped us to establish a parent support group here in Wellington, so we can also talk to parents about that and offer it to them as another means of support,” says Liz.

“It’s incredible to see how quickly these young people have turned their lives around. Not only have they helped themselves, they’re now helping younger children too.”

Liz Dutton, Program Manager,
Reconnect & Community Network



* Models used to protect privacy.



Providing quality services to create engaged communities

We believe that when disadvantage in communities becomes entrenched, people's capacity to support their children can be compromised.

Families living in remote or rural areas or on the fringes of a city can be cut off from relatives, peers and support services – as can new parents in areas where they have no established networks. When people are isolated, the impact on children can be devastating. We work in these areas to help families, children and young people connect with the help they need.

For example, in our Penrith Centre, we offer a Crisis Intake program which is open five days a week to anyone who phones or attends the Centre. People come to the program for help with all kinds of crises such as family violence, homelessness, disability issues, debt, and drug and alcohol problems.

Our workers in the Crisis Intake program lessen immediate pressure with practical assistance. What sets this program apart is that we find real solutions to the cause of the crisis and link people to the right services offered by our Penrith Centre and through the wider community. In 2010–11, we helped 1,114 children and young people and their families through this service.

In the Shellharbour region of NSW, we operate many programs through our South Coast Centre. We are pleased to report that we now have more than

30 Aboriginal staff who assist us in our work with the seriously disadvantaged local community.

From this centre, we increased our reach to teenage mums through our Talking Realities program. Teenage mothers are very vulnerable. If they stay out of school for too long it can cause them serious disadvantage. Our highly successful Talking Realities program helps teen mums with practical parenting skills, as well as education and employment planning. We will expand the Talking Realities program in the coming year, as the Australian Government plans to use this program to inform its new strategy to encourage young parents in Shellharbour to return to work or education.

Also in the Shellharbour region, we opened the Illawarra Family Referral Service. This vital service aims to reduce the high rate of statutory child removal in NSW by connecting families with the help they need before they reach crisis point.

Is it POSSIBLE to
feel *wanted* when
all you REMEMBER is
being alone?

We believe it is.

Telling our story - Lydia, Tom and Shelley

Mother of three Lydia* and her fiancé moved their family to Wollongong from Sydney. Lydia and her fiancé did not realise the impact the move would have on Tom*, their 14-year-old son, who suffers from autism. Eight months after the move, Tom was not settled in school and was not coping with the changes in his life, which placed great stress on the family. Lydia approached the Illawarra Family Referral service for assistance.

As well as providing Tom with links to services that could help him with his specific needs, we helped other members of the family, including Lydia's 11-year-old daughter, Shelley, who had been helping to care for her older brother. Shelley was enrolled in a young carers' camp for a short holiday. We organised after school and vacation respite for Lydia and her partner, and staff from the referral service helped the couple manage their son's needs.

"What makes this service possible is the extensive experience of the team, our relationship with the government and community groups, and the fact that staff have lived and worked locally for many years," says Kerry Moore, Senior Manager, Barnardos South Coast Children's Family Centre.

"We know exactly who we have to liaise with, which means we can cut down waiting times. We work in close partnership with other services, and with client consent we share case information. This means families don't

have to repeat their stories to different people, which saves time and shows they're not just a number in a system," says Kerry.

"Domestic and family violence and homelessness are the leading welfare concerns coming to our attention. These issues and many others, such as drug and alcohol dependence and mental illness, are at a point of critical need."

Kerry Moore, Senior Manager,
Barnardos South Coast
Children's Family Centre



* Not their real names.
* Models used to protect privacy.



An agency for change

Our services are needed more than ever before. It's vital we remain a leader and innovator in the Australian child welfare sector to keep delivering the best care that we can.

Non-government agencies are critical to providing flexible and caring help to children and young people. Our independent voice ensures that governments are well informed on problems affecting families.

2010–11 saw global markets regain strength, which presented an increase in our reserves. Last year, we hired

17 new full-time staff, extended many of our existing programs, offered six new programs and strengthened our investment in research and development. We continue to rely on government support to deliver these key services. In addition to government funds, the support of the community is the only way we can go that extra mile to provide the level of care that is needed.

We use public donations to enhance and support our services to the most disadvantaged children and young people in Australia. That's why we are completely transparent in our reporting.

Every cent we spend is accounted for. Our Annual Financial Report is lodged with the Australian Securities and Investments Commission, is presented at our Annual General Meeting (AGM) and is available to the public on our website. Our Annual Review is also presented at our AGM. It is available online and mailed to our supporters.

Our relationships with government are important and we work in partnership with federal, state and territory governments. Nationally, we are a member of the Coalition of Non-Government Organisations to implement the *National Framework for Protecting Australia's Children 2009–2020*. The framework is a collaborative project between federal, state and territory governments, and non-government organisations. The framework aims to protect children by building capacity and strength in our families and communities, across the nation.

Advocacy and research are highly integrated with our everyday practice. We are actively involved in publishing research into child welfare and this informs the way we deliver our services.

Featured program: research collaboration

Our research helps improve the welfare of Australian children by encouraging continuous improvement of management processes, and documenting best

Is it POSSIBLE to
trust when you have
ALWAYS been let
down?

We believe it is.

practice standards. It also helps to ensure all levels of government have a clear understanding of the issues affecting disadvantaged children and young people.

Last year, Associate Professor Elizabeth Fernandez from the University of New South Wales completed a 10-year study in collaboration with Barnardos. *Growing Up in Care: An Australian Longitudinal Study of Outcomes* examined the impact of long-term foster care on children and how a stable placement improved children's ability to lead a healthy life.

The *Growing Up in Care* study was published in international journals in the USA and UK and is an important addition to research on child welfare. Barnardos is currently Australia's only child welfare agency to have completed a longitudinal study on the outcomes of growing up in care.



** Models used to protect privacy.*

A lifelong commitment

Due to inadequate support, 35 per cent of children and young adults who leave care become homeless within a year.³ We understand this and offer ongoing support for young adults leaving our care so that our children do not become part of this statistic.

Our focus is on preparation for leaving care and we help children with their specific needs. We can help young adults find housing, study and employment, counselling if that's needed and we also help them maintain relationships with their carers or birth families.

For each person leaving care their needs differ. For some people, like Sophie, this can mean a choice to become adopted once they have become an adult. We supported Sophie through this choice.

Barnardos Old Boys and Old Girls Club

Our Barnardos Old Boys and Old Girls were child migrants brought to Australia from the UK. We provide records, files, counselling and help tracing relatives in Australia and overseas. We also run the Old Boys and Girls Reunion Club, which holds a reunion every year.

Telling our story - Ingrid and Sophie

For Sophie, 2010–11 was a momentous year. Not only did she celebrate her 21st birthday, she also celebrated the completion of her adoption by Ingrid, her long-time carer, and now mother.

Ingrid and Sophie's story is a testament to the power of love over adversity. Thirteen years ago, Sophie came into Ingrid's life as a withdrawn, troubled eight year old. She had suffered terrible abuse and constant family instability that had long-lasting effects on her.

Ingrid, a single mother with two grown sons, started caring for and fostering children in 1991. From 1998, she began providing respite care on weekends for Sophie while Barnardos worked to find a permanent family for the young girl. As Ingrid and Sophie's relationship grew, the two began to see that they'd found the permanent family in each other.

"When I first came to live with mum I tried not to get attached," explains Sophie. "I'd been moved so many times and thought it wouldn't be permanent. It took me 10 years to completely trust mum and to trust my situation – to believe that this was final and that I was part of a family."

"I'll never forget the moment I knew I wanted Sophie to be with me forever," says Ingrid. "It was Christmas 1999, and she came out of her bedroom with two little plaits with ribbons in her hair and said, 'Wouldn't you like me

forever?' Every worry I had melted away, and I knew it was the right time."

Although Sophie is an independent adult now, she will always be a part of the Barnardos family. We helped Sophie complete her adoption last year although she was an adult and had not been in our care for three years. Margaret, their Barnardos case worker, is retired, but still catches up regularly with Ingrid and Sophie for coffee.

"It is so rewarding to see children grow up and go through that journey with the family," says Margaret. "It's a privilege to be part of their lives. I feel more like an aunt than a case worker."

Sophie currently works as a volunteer in a local retirement home, assisting patients with dementia. She enjoys helping and giving back to people in the same way that people have helped her.

"I still have that photo of Sophie with the plaits and ribbons – it's one of my most treasured possessions."

Ingrid, Barnardos foster carer

Extending our work throughout Australia

The help we provide extends far beyond the communities with which we work.

Last year, 82 external grants were approved through our Max-e-Grant program. Sponsored by OfficeMax, this partnership allows schools to nominate students who need help to pay for school activities, tutoring, school uniforms and stationery. Since its inception in 2007, the Max-e-Grant program has provided 1,015 children from all over the nation with more than 520 grants totalling \$576,000.

With our extensive experience in child welfare, and partnerships with governments and other welfare organisations, we are also able to support other agencies.

Last year, 42 child welfare agencies across Australia used our best practice case management model, SCARF (Supporting Children and Responding to Families). SCARF provides a framework to guide workers through supporting vulnerable families.

Our Looking After Children (LAC) case management system meets the specific needs of children and young people in out-of-home care. In 2010–11, LAC was used by 21 child welfare and government agencies around Australia. In the ACT, the government has made it mandatory for all child welfare agencies to use the LAC system. In Victoria, all state government work with children in

out-of-home care continues to be guided by LAC.

Last year, our Aboriginal staff rewrote the LAC system to include culturally appropriate questions for Indigenous children. The LAC system now records, for example, vital information about children's traditional country, tribal area, place of belonging, language group, mob, totem and skin group.

“When I go to Aboriginal agencies, we make sure our kid's care needs are met and that their cultural identity remains strong so that they can grow up as strong adults,” says Raylene Popovich, Aboriginal Client Support and Training Coordinator.

Barnardos Australia's Mother of the Year

Every year, we hold the Barnardos Australia's Mother of the Year Awards to highlight the important role mothers play in giving kids a good start in life.

Rebecca Healy, a 25-year-old mother of two from Tennant Creek in the Northern Territory, was named 2011 Barnardos Australia's Mother of the Year. As well as raising two children of her own, Rebecca cares for her teenage sister. She is a passionate advocate for young people and is regarded as a role model in her local community.

“I believe that if children are given positive encouragement and support

they will feel good about themselves, and that attitude can inspire them to lead happy, productive lives,” she says.

Barnardos Ambassadors

Our Ambassadors are key to extending our work throughout the nation. We thank them all for their marvellous efforts and their dedication to changing the lives of children in greatest need.

Barnardos Australia’s Mother of the Year Vice-Regal Patron is Her Excellency Ms Quentin Bryce AC, Governor-General of the Commonwealth of Australia.

Barnardos Australia Ambassadors:

Dennis Coard
Lauryn Eagle
Craig Foster
Noni Hazlehurst AM
Debra Lawrance
Damien Leith
Dr Ginni Mansberg
Heidi Middleton
Pete Murray
Lisa Wilkinson
Lachlan Youll

Guest Appearances:

Brett Kirk
Eamon Sullivan



Barnardos Australia Ambassador, Pete Murray with 2011 Barnardos Australia’s Mother of the Year, Rebecca Healy.

Public support is critical to Barnardos

Australians have a well-deserved reputation for helping people in need. Our donors and supporters are a testament to this spirit of generosity. We appreciate the ongoing support from individuals and corporate partners, without whom we could not provide high-quality care for children and young people in need.

Every individual and organisation that supports our work demonstrates their confidence in our ability to create change in society, and their desire to be part of that change.

Is it POSSIBLE to have hope for the *future* when right now you feel like a BURDEN?

We believe it is.



Last year our corporate partners increased their support following the global financial crisis. Corporations are now being driven by corporate social responsibility, and their employees' desire to work on a specific community issue. This has driven a increase in demand for skilled and unskilled volunteering opportunities.

A collaborative approach

We celebrate our longstanding partnership with ALDI. ALDI is one of our biggest supporters, not just financially, but also in goods and furniture. We wholeheartedly thank ALDI for its consistent dedication to helping us change children's lives.

We were delighted to welcome a number of new corporate partners last financial year. In December 2010, Nestlé joined us and helped make a difference at Christmas. The Spirit of Christmas program provided gifts, hampers and holidays for more than 5,000 children and families. We thank Nestlé for showing our children what the festive season really means.

Nespresso, part of the Nestlé group, helped develop an additional back-to-school support program during the Christmas holidays. The company provided school shoe vouchers, backpacks, lunch boxes and stationery for more than 230 children. Nespresso also supported our domestic violence program at Auburn.

Vodafone Hutchison Australia

In 2010–11, Vodafone Hutchison Australia continued its highly successful Young People Connected program in collaboration with Barnardos, Mission Australia, Youth Off the Streets and new partner White Lion.

Young People Connected provides mobile phones for at-risk youth so they can stay in touch with family and carers. It also provides charities with laptops and wireless mobile internet access so children and young people can search for jobs, housing and welfare services, and stay in touch with friends and family online.

Trusts and foundations

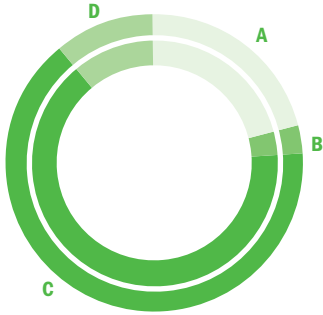
We greatly value the support we receive from trusts and foundations.

Many trusts and foundations are still experiencing the effects of the global economic downturn. However, some were able to maintain contributions to us throughout 2010–11.

One such trust is the Marian and EH Flack Trust, an independent philanthropic trust based in Melbourne. Since 2008, the Marian and EH Flack Trust has donated more than \$28,000 to support our Aboriginal Early Childhood Intervention program in Narromine, NSW.

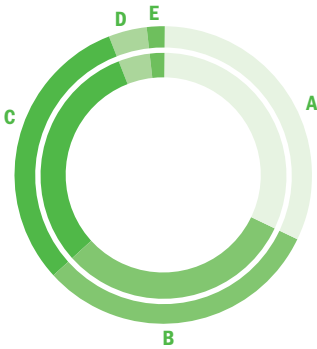
Extract from the 2010–11 Annual Financial Report

Source of funds



- A. Donations and other 21%
 B. Bequests 3%
 C. State Government 65%
 D. Federal Government 11%

Welfare expenditure



- A. Adoption and permanency 32%
 B. Homeless, adolescent and education 31%
 C. Family support 31%
 D. Research & development 4%
 E. Admin & public relations 2%

Statement of comprehensive income

For the financial year ended 30 June 2011

Marketing income

	\$
Fundraising	4,026,892
Bequests	1,150,121
Merchandising	147,711
Marketing income	5,324,724

Government subsidies

Federal	4,510,971
State	25,451,404
Local	277,784
Government subsidies	30,240,159

Other welfare revenue

User payments	771,888
Welfare product	73,224
Other welfare revenue	845,112

Recruitment services

2,004,071

Investment, rental and other revenue

1,003,552

Total revenue

39,417,618

Deduct expenditure

Welfare centres

34,506,912

Marketing

Fundraising	1,587,844
Bequests	159,154
Merchandising	15,825
Marketing	1,762,823

Property and administration

Administration	203,715
Public relations	457,884
Rental expenses	108,090
Property and administration	769,689

Recruitment services

1,742,911

Total expenditure

38,782,335

Profit for the year

635,283

Other comprehensive income

Available-for-sale financial assets: Net gain arising on revaluation of available-for-sale financial assets during the year (3,845)

Total comprehensive income for year

631,438

Statement of financial position	
For the financial year ended 30 June 2011	
	\$
Current Assets	
Cash and cash equivalents	2,235,357
Other financial assets	6,865,987
Receivables	1,019,559
Prepayments	965,546
Total current assets	11,086,449
Non-current assets	
Property, plant and equipment	7,759,697
Other financial assets	500,000
Investment property	3,004,000
Total non-current assets	11,263,697
Total assets	22,350,146
Current liabilities	
Borrowings	39,082
Payables	2,217,838
Income received in advance	2,176,992
Provisions	2,590,224
Total current liabilities	7,024,136
Non-current liabilities	
Provisions	510,625
Other – funds held in trust	324,919
Total non-current liabilities	835,544
Total liabilities	7,859,680
Net assets	14,490,466
Equity	
Reserves	86,767
Retained earnings	14,403,699
Total equity	14,490,466

“We’ve continued to maintain our strong commitment to financial controls so that funds go to where they’re needed the most.”

Patrick Kerlin,
Company Secretary

How to help us

Individuals and organisations that help by donating and fundraising ensure our services stay flexible, independent and of a high quality. Our invaluable team of foster carers ensures children have a safe and secure home to go to, while our volunteers give their time to fundraise and generate donations.

We encourage individuals and businesses to take part in public events to raise funds. Whether it's participating in a local fun run such as the Sydney City2Surf, an ocean swim, or a gruelling marathon, you can get active and raise funds for Barnardos.

Ways to help us:

- Become a carer
- Become a regular donor
- Make a one-off donation
- Make a bequest
- Donate a gift at Christmas through our Star of Wonder Gifts for Kids
- Organise payroll giving
- Give a donation in lieu of gifts as part of a celebration or in memoriam
- Organise your own fundraising event
- Become a corporate partner
- Get involved in a fundraising event
- Give a gift in kind
- Sponsor one of our programs or events.

To find out more visit our website or call 1800 061 000.

Sadly missed

Harold Roderick Wass

Harold Wass passed away in 2009. A retired security guard from Sydney, Harold's generous bequest of his apartment and life savings helped us provide much needed help to children and teenagers.

Other bequests received last year

While these people are sadly missed, their contribution to helping to change the lives of children in desperate need lives on. We thank the bequest trusts that continue to support us annually and we honour the memory of the following people:

Lorna Frances Bradwell

Joyce Eugene Browne

Margaret Cresswell

Bernadette Aimee Farmer

Thomas Horton Bassett Haines

William Charles John Hill

Janet Peta Linnell

Jean Beryl Geraldine Locke

Marie MacMillan

Marcelle Gordon Ivy Pearce

Marjorie Gladys Miriam Ward

Why we donate

“I am 17 and very close to my carers. I am who I am because of them. I thank them every day for all they’ve done for me.”

Sam*, part of the Barnardos family

* Name changed to protect privacy.

“It is so special to be part of the Barnardos family. In primary school in the 1960s I remember hearing about Dr Barnardo and how he looked after children in homes and orphanages. About a year and a half ago I was given a little book called *How to Mend a Broken Wing*, which helped me a lot and mentioned Barnardos. This book came to me at a time when I was finding life quite hard.

I knew if I helped Barnardos and the children and young people they care for, it would give meaning to my life. As a donor I have received so much hope and happiness in return. So thank you, Barnardos, very much.”

Julie, Barnardos donor

“We were thrilled that by using the power of yoga and the strength of community we could raise over \$80,000 in 2010 to help keep some of Australia’s most vulnerable children safe, allowing them to experience opportunities that may not otherwise be available to them.”

**Mayumi Staley, Charity Director,
Yoga Aid Australia**



Barnardos Ambassadors Heidi Middleton and Lisa Wilkinson.

“I have supported Barnardos for years and have been moved by the vital work that Barnardos does to help so many children in this country, including through their work building foster care families. My brother joined our family as a foster child so I know firsthand how foster care and adoption can positively change people’s lives. Barnardos helps give children futures with hope and a sense of belonging – something that no child should ever be denied.”

**Heidi Middleton,
Barnardos Australia Ambassador**

Thank you

“Every dollar contributed to us makes a real and permanent difference to a young person’s life. We extend our heartfelt thanks and appreciation to these individuals and organisations.” Louise Voigt, CEO and Welfare Director

3rdmill Pty Ltd	Give2Asia	OfficeMax New Zealand Limited
Laird Abernethy	K & G Gluck Trust	Marcelle Gordon Ivy Pearce
Annetta Adami Charitable Trust	Goodwill Enterprises Pty Ltd	Peter Pan Committee
ADP Employer Services	Thomas Horton Bassett Haines	Peter Pan Opportunity Committee Ltd
Paul Ainsworth Family Foundation	Julianne P Hannaford	Procter & Gamble Australia Pty Ltd
Alcatel-Lucent	Health Policy Analysis Pty Ltd	Property Industry Foundation
Aldi Stores (A Limited Partnership)	Henry Pollack Foundation	Queensland Government
ANZ Banking Group Ltd	William Charles John Hill	Rebel Sport Ltd
Jill E Atherton	Peter and Barbara Hoadley	Reece Australia Ltd
Australian Plaster and Building Accessories Pty Ltd	Diggory and Kate Howitt	Inger Rice Foundation
Barnardos Canberra Committee	HSBC Bank Australia Limited	Edith Maude Roper Trust
Blackheath & District Helpers Guild	HSBC Global Education Trust	Frederick William Roper Trust
Thomas Aubrey Bowen	Huskisson RSL Club	Sass & Bide
Lorna Frances Bradwell	ING Direct	Jann Skinner
Joyce Eugene Browne	ING Foundation	Nell & Hermon Slade Trust
CAF Australia	Integral Energy	Eleanor Smith
Walter Campbell Memorial Trust	Paul Ireland	Standard Chartered
Candana Designs Pty Ltd	Johnson & Johnson Medical Pty Ltd	Starwood Group
Canterbury League Club	Johnson & Johnson Pacific Ltd	Sydney Water
The Catherine Ellen Carter Estate Trust	James N. Kirby Foundation	Helen Margaret Taylor
Challenger	Allan St Ruth Knights	The Corio Foundation
City of Sydney Council	John Lambie Foundation	The Danks Trust
City Tattersalls Club	Lend Lease Property Management (Aust) Pty Ltd	Heinrich Theodore Noske Estate Trust
The Alan William Clark Family Trust	Janet Peta Linnell	The Profield Foundation
Commonwealth Bank Staff Community Fund	Liquid Capital Australia Pty Ltd	The William Moore Estate Trust
Community First Credit Union Penrith	Jean Beryl Geraldine Locke	The Young Peter Pan Committee
Corporate Challenge	Marie MacMillan	Thomson Reuters (Markets) Australia Pty Ltd
Margaret Cresswell	Macquarie Group Foundation	Charles and Patricia Thomson Trust
John & Gabrielle Critoph Trust Fund	Malleasons Stephen Jaques	Thrill Team Events
Deloitte Touche Tohmatsu	Matana Foundation for Young People	William Kirk Tootill
Dexus Property Group	Leslie Allan Maurer	VHA (Vodafone Australia)
Dooleys Lidcombe Catholic Club Ltd	Ian McNair Charitable Foundation Ltd	Marjorie Gladys Miriam Ward
Energy Australia Employees’ Children’s Appeal	Heidi Middleton	Harold Roderick Wass
Erina Fair	Penelope Montague-Curry	Arthur William Selwyn Watson
Bernadette Aimee Farmer	Norman Mooney	Western Region Auxiliary
Julia A Farrell	Andrew Morris	Westfield Group
Elizabeth Gabler Charitable Trust	Nespresso Australia	Westfield Penrith
	Nestle Australia Ltd	Michael and Mary Whelan Trust
	OfficeMax Australia Ltd	Yoga Aid Pty Ltd




Barnardos
We believe in CHILDREN

Bar
Caring for



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 Web www.barnardos.org.au

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 Email aftercare@barnardos.org.au

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 PSW MSW
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Company Secretary

Patrick Kerlin
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Director Fundraising & Marketing

Manisha Amin
 BBus, MA Prof. Writing, PhD
 Email mamin@barnardos.org.au

Barnardos in partnership**Victoria**

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 Web www.hamptonparkch.com.au
 Contact Wayne Lucas

Queensland

Pine Rivers Neighbourhood Centre
 730 Gympie Road Lawnton QLD 4501
 PO Box 489 Lawnton QLD 4501
 Tel 07 3205 2955 Fax 07 3881 2877
 Email finance@prnc.org.au
 Web www.prnc.org.au
 Contact Elissa Nelson (Centre Operations Manager)

Barnardos in business**ABRS Socialworks**

(Australian Barnardos Recruitment Services)
 Level 1, 60–64 Bay Street Ultimo NSW 2007
 GPO Box 9996 Sydney NSW 2001
 Tel 02 9218 2334 Fax 02 9281 7223
 Email abrs@socialworks.org.au
 Web www.socialworks.org.au

Barnardos Practice Development Centre

(The LAC Project Australia & SCARF Australia)
 Level 1 60–64 Bay Street Ultimo NSW 2007
 GPO Box 9996 Sydney NSW 2001
 Tel 02 9218 2343 Fax 02 9281 3055
 Email pdccadmin@barnardos.org.au
 Web www.pdc.org.au

For additional information on Barnardos services and locations visit www.barnardos.org.au.

Call 1800 061 000 or go to www.barnardos.org.au

GPO Box 9996 in your capital city

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